



MOUNTAIN VIEW
TENNIS

MVT Refund Policy

Mountain View Tennis (MVT) has a NO-REFUND policy. However, we do offer a credit for the amount paid which can be applied toward other Mountain View Tennis recreation classes under the following conditions:

- (1) An email request to info@mountainviewtennis.net is received, at least, 3 calendar days (including weekends and holidays) prior to the start of class.
- (2) Classes not meeting the minimum registration levels may be cancelled and the participant will be notified approximately 3 calendar days prior to the start of class. If the participant is not available for a similar class, a credit will be issued to be applied toward another Mountain View Tennis class during the current session. If the participant cannot attend any classes during the current session MVT will issue a full refund.
- (3) Make-up classes are not offered and fees are not prorated for missed classes.
- (4) Classes may be cancelled due to weather conditions. Participants should call 650-967-5955, if weather conditions are threatening one hour before the class begins. Additional classes will be added to the end of the original class schedule to make-up for any classes cancelled due to weather.
- (5) There will be a \$10 processing fee for any participant refund request that is approved.