

MVT Refund Policy

Mountain View Tennis (MVT) has a NO-REFUND policy. However, we do offer a credit for the amount paid which can be applied toward other Mountain View Tennis classes under the following conditions:

- (1) An email request to info@mountainviewtennis.net is received, at least, 3 calendar days (including weekends and holidays) prior to the start of class.
- (2) Classes not meeting the minimum registration levels may be cancelled and the participant will be notified approximately 3 calendar days prior to the start of class. If the participant is not available for a similar class, a credit will be issued.
- (3) Make-up classes are not offered and fees are not prorated for missed classes. However, classes may be cancelled due to weather conditions. Participants should call 650-967-5955, if weather conditions are threatening. Additional classes will be added to the end of the original class schedule to make-up for any classes cancelled due to weather.
- (4) The credit issued must be applied toward another Mountain View Tennis class within 1 year from the request date.